

Deaf Awareness Training

Deaf Awareness is very important in today's society as more people that are deaf and hearing impaired are now employed in the workplace and participating in Third Level Education



Note Taking Solutions - Deaf Awareness Training - Info Sheet

As certified trainers, NoteTaking Solutions will work with you to overcome access barriers and deliver a Deaf Awareness Training Course to your Business, Educational Institution or Community Group to suit your particular requirements.

This deaf awareness training will help your staff and management have a better perception and understanding of disability issues in both educational and workplace environments.

We all use our hearing in different ways. We reach for things that are important in our lives and have learnt to ignore the rest. When we lose our or hearing we look for ways to make our world louder.

- We move closer to the source sound to make it understandable for example we turn the TV up louder or
- We may also stop doing things that we can no longer hear for example:

- Going to large meetings

- Parties or discos

- Pubs and restaurants

- Mixing in large groups

- Hearing things such as the doorbell the phone ringing or someone whispering or talking quietly

What indicates if someone is Deaf or Hard of Hearing?

- They tend to sit forward
- May have an intense facial expression
- Constantly watch people's lips
- May misinterpret words and ask people to repeat things
- Responds to a raised voice and may turn an ear towards a speaker
- May often speak loudly and say people are mumbling

Tips when communicating with a Deaf or Hard of Hearing Person

- Be on the same level and in front of the person
- Do not stand in front of a window with sun streaming in behind you as this creates a shadow on your face and the Deaf person is unable to read your lips
- Keep background noise to a minimum
- Do not shout but speak clearly and at a normal pace
- Sentences are better than words
- Alert a Deaf Person if there is a change in topic as it can be difficult to follow group conversations
- Rephrase words if you have to and allow time for a Deaf Person to absorb a conversation
- Do not eat while you are speaking as it is difficult to read your lips
- Keep hands away from your face
- If all else fails write it down or use gestures so that your meaning is clearly understood